



# UPDATE

As much as we would love to meet in person in Chicago, we have a greater responsibility to protect our Members, our Caring Communities Team, and ultimately the residents.

Given the situation, NASRM will be a 100% virtual model this year.

## NASRM 2021: Stronger Together ONLINE | October 4-8

This year's presentations will spotlight contemporary risk management, quality assurance and performance improvement (QAPI), and culture of safety topics influencing today's senior housing and aging services providers.

*Watch for registration information soon!*

### Preconference | Monday – Wednesday, October 4–6

- EPLI Risk Management – a Culture of Belonging
- Risk and Claims Management 101 — prerequisite for new risk managers if not previously taken
- Falls Roundtable – closed session for Falls Collaborative members only

### Main Conference | Thursday and Friday, October 7 – 8

- Opening Keynote – Leading with Purpose and Passion
- Special Presentation: The Companionship Culture: Resident/Caregiver Engagement Through Life Stories
- Member Panel Presentation
- Hot Topics in Medication Safety
- Closing Keynote - From Tired to Inspired

### About NASRM

The National Aging Services Risk Management (NASRM) annual conference promotes professional and personal growth in risk management, quality improvement, and culture of safety and belonging across the aging services continuum of care and services. Caring Communities and Peace Church Risk Retention Group, in conjunction with ECRI, explore and disseminate best practices for aging services providers in identifying and managing risks, becoming a high-reliability organization, and fostering a culture of safety and belonging.



caring communities



In partnership with:



*To Learn More  
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